



Further to the Executive Order on Grievance Redress Mechanism, the Gombe State Government has established a Grievance Redress Mechanism to address complaints & grievances including interstate trade-related grievances.

Procedure for Lodging Grievances

Step 1: Go to www.gombereport.com or www.gombegrm.com

Step 2: Select "Open a New Ticket"

Step 3: Enter your contact information.

Step 4: Choose the relevant MDA under 'Help Topic.'

Step 5: Click "Create Ticket" to proceed.

Step 6: Complete the form with additional details.

Step 7: Click "Create Ticket" again to submit.

Step 8: A confirmation page will appear.

Step 9: Allow up to 1 week for a response.

FOR HELP CALL: 08068106225